

# SERVICE AGREEMENT

## PARTIES

- This Service Contract Agreement (hereinafter referred to as the “**Agreement**”) is entered into on **16. June 2026** (the “**Effective Date**”), by and between **Villevalore SRL**, with an address of Via Carlo Ravizza 14., 20149 Milano, Italy, EU VAT Number: IT13017630966 (hereinafter referred to as the “**Service Provider**”) and **Spojená škola, Masarykova 24, Prešov** with an address of Masarykova 24, 08001 Prešov, Slovakia, EU VAT: number: SK2121552785 (hereinafter referred to as the “**Client**”) (collectively referred to as the “**Parties**”).

## RELATIONSHIP OF THE PARTIES

- The Client is an educational institute that sends an Erasmus+ group of **12 students and 2 accompanying teachers to Barcelona, Spain between 03 - 25. October 2026** under the project of **2025-1-SK01-KA122-VET-000331666** and
- The Service Provider will organize the below-mentioned services for this group.

## LIST OF SERVICES PROVIDED AND THEIR PRICES

During the term of this Agreement, the Service Provider shall be responsible for organizing and providing the following services (hereinafter referred to as the “**Services**”).

1. Accommodation: (Price: 11.264 EUR)
2. Full board meals (Price: 9.548 EUR)

**Total of: 20.812 EUR**

## DESCRIPTION OF SERVICES PROVIDED

- Accommodation: The Service Provider shall organize accommodation consisting of 4–6 bedded rooms and one double room for the Client at RESIDENCIA SIL SUITE TIBIDABO S.L. address: Román Macaya, 12-14., 08023 – Barcelona, Spain. Room assignments shall be determined based on the gender ratio of the group. All accommodation arrangements shall comply with the Erasmus+ Quality Standards. (Link: <https://erasmus-plus.ec.europa.eu/document/erasmus-quality-standards-mobility-projects-vet-adults-schools>)
- If the Client wishes to replace a participant before the mobility, the replacement must be made with a participant of the same gender. If the gender ratio changes within 30 days prior to departure, the Service Provider cannot guarantee room assignments according to gender. Such changes may result in an additional financial impact of up to EUR 150 per person.
- The indicated amount contains the City tax, but does not contain the deposit.
- The Client must pay a deposit of EUR 30 per person for occupying the accommodation. The deposit must be transferred to the Service Provider’s designated bank account indicated below, no later than two (2) weeks prior to arrival. The deposit will be refunded by bank transfer to the Client’s account within ten (10) days after the end of this Agreement, provided that no intentional damage has been caused to the accommodation. Clients bank info: Name: .....  
IBAN: .....
- Full board meals: The Service Provider shall organize daily full-board meals for the Client, consisting of breakfast, a packed lunch (food box), and dinner served at a restaurant.

## **INVOICES**

- The Parties agree that the total amount must be paid by bank transfer in **2 rates based on 2 invoices. The 1. rate is 50%, 10.406 EUR, no later than 23. June 2026. The 2. rate is 50%, 10.406 EUR, no later than 02. October 2026.**
- Service Provider's bank information:  
Villevalore SRL, IBAN: IT61K0308401600000003724276, SWIFT: BCEPITMMXXX

## **CANCELLATION POLICY**

- In case of Postponement or Cancellation by the Client, the following conditions shall apply:
  - a. **40-days Cancellation.** If the Service Provider is notified of cancellation no later than 40 days prior to the first day of the Mobility: No cancellation fee will be applied. Service Provider will reimburse the Client 100% of the amount paid.
  - b. **30-days Cancellation.** If the Service Provider is notified of cancellation between 39-30 days prior to the first day of the Mobility: A cancellation fee of 50% of the amount paid will be applied. The Service Provider will reimburse the remaining 50% to the Client.
  - c. **Less than 30 days Cancellation.** If the Service Provider is notified of cancellation less than 30 days prior to the first day of the Mobility: No refund will be applied.
  - d. **Force Majeure.** Notwithstanding the above, neither Party shall be liable for any failure or delay in the performance of its obligations where such failure or delay results from events beyond its reasonable control, including but not limited to natural disasters, war, terrorism, civil unrest, governmental actions, epidemics, pandemics, or travel restrictions ("Force Majeure Event"). In such cases, the Parties shall consult in good faith to reschedule the Mobility or agree on a fair and reasonable refund, taking into account any costs already incurred by the Service Provider.

## **TERMINATION**

- This Agreement may be terminated in the event that any of the following occurs:
  - 1. Immediately in the event that one of the Parties breaches this Agreement.
  - 2. At any given time by providing written notice to the other party 30 days prior to terminating the Agreement.
- Upon termination, postponement or cancellation of this Agreement, the fees will be calculated by the Service Provider depending on the state of the conditions of paid services.

## **AMENDMENTS**

- The Parties agree that any amendments made to this Agreement must be in writing, where they must be signed by both Parties to this Agreement.

## **DISPUTE RESOLUTION**

- Any dispute or difference whatsoever arising out of, or in connection with, this Agreement shall be submitted to mediation in accordance with, and subject to the laws of Italy.

## **SIGNATURE**

- The Parties hereby agree to the terms and conditions set forth in this Agreement and such is demonstrated by their signatures below on the Effective Date:

SERVICE PROVIDER

Name: Villevalore SRL

Signature: \_\_\_\_\_

CLIENT

Name: Spojená škola, Masarykova 24, Prešov

Signature: \_\_\_\_\_